

GENERAL CONDITIONS OF USE OF THE GLORIAOSTERIA WEBSITE

The purpose of these general conditions of use (the "GCU") is to define and govern the terms, conditions and limits of use and access to the website www.gloriaosteria.com (the "Website") by any user (the "User(s)").

The purpose of the Internet Site is to present the BIG MAMMA & GLORIA OSTERIA Group and its restaurants and to offer an ordering and reservation service for said restaurants.

The GCU are available at all times in a special, dedicated tab on the Internet Site and can be downloaded to be kept by the User on a durable medium. Any access to and use of the Website by the User implies unreserved acceptance of these GTC.

BIG MAMMA & GLORIA OSTERIA reserves the right to modify these GTC at any time and without prior notice, in particular to adapt them to developments on the Website and to any applicable regulations. The User is therefore advised to refer to the latest version of the GTCU before accessing and browsing the Website.

1. LEGAL MENTIONS

The Internet Site is published by the company BIG MAMMA & GLORIA OSTERIA SAS ("BIG MAMMA & GLORIA OSTERIA"), of which all information and coordinates are indicated hereafter, in accordance with Italian Law:

For any question or request for information concerning the Website, the User may contact BIG MAMMA & GLORIA OSTERIA at the above e-mail address or by sending a registered letter with acknowledgement of receipt to the above postal address.

2. ACCESS AND NAVIGATION

BIG MAMMA & GLORIA OSTERIA uses all technical solutions at its disposal to allow permanent access and optimal browsing on the Website, without however being bound by any obligation of result.

Users expressly acknowledge and accept that access to and browsing of the Website may be suspended, limited and/or interrupted, without liability on the part of BIG MAMMA & GLORIA OSTERIA :

- in the event of corrective maintenance, evolutionary maintenance, updates, content modifications, made necessary for the proper functioning of the Website ;
- in the event of malfunctions and/or anomalies attributable to the Internet network, the connection and/or the computer equipment used by Users;

- in the event of fraudulent intrusion by any third party and/or any virus in the networks, connections and computer equipment used by Users;
- in the event of force majeure or any other event beyond the control of BIG MAMMA & GLORIA OSTERIA ;
- for any other reason and/or action deemed useful and necessary by BIG MAMMA & GLORIA OSTERIA for the proper functioning of the Website.

Users must, in all circumstances, ensure that their computer equipment, operating systems, anti-virus software and browsers used to access and browse the Website are regularly maintained and updated.

3. CONTENT AND PROTECTION OF THE WEBSITE

The information, photographs, illustrations and other indications contained in the Internet Site are provided solely for the User's information and guidance.

Although BIG MAMMA & GLORIA OSTERIA takes the utmost care to ensure the quality and reliability of the information, photographs, illustrations and other information contained on the Website, these elements do not constitute a contractual commitment, nor a guarantee, explicit or implicit, of validity, exhaustiveness, topicality and/or perfect similarity with the products and services of BIG MAMMA & GLORIA OSTERIA.

Hyperlinks to other websites have been expressly authorised in advance. As the links are provided for the personal convenience of Users, BIG MAMMA & GLORIA OSTERIA has no control over these Internet sites and accepts no responsibility for them; the Internet pages remain the sole responsibility of their owners.

The general structure of the Website, the texts, images and photographs, data, animated or non-animated graphic elements and, more generally, all of the elements that make up the Website constitute creations and works belonging exclusively to BIG MAMMA & GLORIA OSTERIA, which may be protected within the meaning of the Intellectual Property Code and international conventions.

Under no circumstances may this Website or any of its component parts be modified, reproduced, displayed, presented, distributed or used for public or commercial purposes without the express prior written consent of BIG MAMMA & GLORIA OSTERIA.

The reproduction of any page from the Website or any other component of the Website in a frame that does not belong to and/or concern BIG MAMMA & GLORIA OSTERIA, or the insertion of any page from the Website or any other component of the Website in the page of a site that does not belong to BIG MAMMA & GLORIA OSTERIA is strictly prohibited.

4. SERVICES

The Website enables Users :

- request the organisation of a group meal or private event from the restaurants of the BIG MAMMA & GLORIA OSTERIA Group;
- subscribe to the BIG MAMMA & GLORIA OSTERIA Group newsletter.

The Website also allows the User to access the following services, provided by service providers external to the BIG MAMMA & GLORIA OSTERIA Group:

- ordering a meal online ("click & collect" service) ;
- reserve a table online
- submit an application online.

The hypertext links enabling access to the three aforementioned services are provided under the conditions defined in article 3 above.

To benefit from each of the services listed above, the User must follow the instructions given on the Website.

The User undertakes to provide the information requested fully and accurately. If they fail to do so, their request cannot be processed.

In any event, BIG MAMMA & GLORIA OSTERIA, the companies of the BIG MAMMA & GLORIA OSTERIA Group and/or their external service providers cannot be held liable if the service requested by the User cannot be provided due to a malfunction in access and/or navigation on the Internet Site, in accordance with Article 2 above.

5. APPLICABLE LAW - SETTLEMENT OF DISPUTES

These GCU are governed by the provisions of French law, to the exclusion of any other foreign legislation and/or regulations, regardless of the country in which the Users are based and/or from which the Website is accessed.

In the absence of an amicable settlement, any dispute (contractual, extra-contractual, tortious) relating to these GCU shall be submitted to the exclusive jurisdiction of the Italian courts designated as having material and territorial jurisdiction pursuant to the Italian rules of civil procedure.